

Foundation for Health Leadership & Innovation

Community Voice Model

A Process for Authentic Community Engagement

FHLI's Community Voice (CV) Model is a values-based community engagement framework to co-create solutions to health challenges.

How we engage

- » Build authentic partnerships
- » Seek first to understand, not to intervene
- » Trust is the foundation for all work
- » Center humility
- » Ask, "Who is missing from the table?"

Our core values

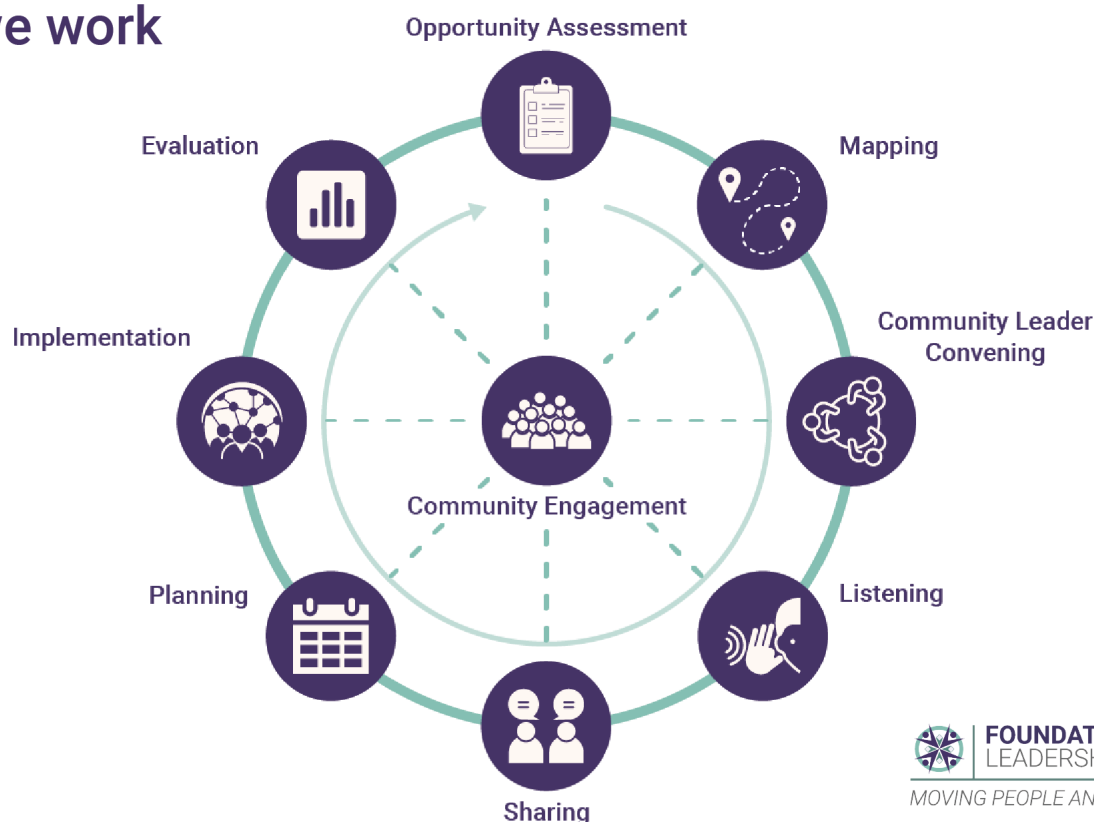
Strengths-based

Cultural attunement

Lead with curiosity

Lead from behind

How we work



FOUNDATION FOR HEALTH
LEADERSHIP & INNOVATION

MOVING PEOPLE AND IDEAS INTO ACTION

Opportunity Assessment

Assess all new opportunities to ensure a fit, considering value alignment, scope and feasibility, community-centeredness, and collaborative partnership opportunities. Intentionally invite all voices to guide the decision-making process.

Mapping

Map out resources, stakeholders, community leaders, and data relevant to the project, considering how best to leverage internal resources.

Community Leader Convening

Convene community leaders and partners, focusing on strategically engaging community members who may be missing from the table. Remove barriers to make the work as inclusive and accessible as possible.

Listening

Engage in deep listening with community members to define challenges and opportunities based on lived experiences and brainstorm strengths-based solutions. Apply human-centered design (HCD) strategies in listening sessions that include:

Phase 1: Building trust. Enter into meaningful relationships, familiarize yourself with participants, and learn about the community's culture.

Phase 2: Defining the challenge and opportunity. Learn about issues and challenges from community perspectives, using their language to define and describe their experiences.

Phase 3: Co-creating innovative solutions. Apply human-centered design strategies to elicit solutions from community members and partners. Consider current community-based solutions already and identify ways to support them.

Sharing

Compile and disseminate data from community meetings and listening sessions internally and externally. Consider who can benefit from the information, how best to amplify community voices, who to invite into subsequent phases of the work, and opportunities for additional resources and funding.

Planning

Re-convene and engage organizational partners and community members to co-create an action plan for piloting identified solutions through an iterative process rooted in human-centered design principles.

Implementation

Regularly engage with partner organizations and community members to assess progress, review challenges, and brainstorm solutions.

Evaluation

Conduct strengths-based, culturally attuned, and mixed methods evaluations that provide context and nuance for understanding the identified health challenges and opportunities through the lived experience of the community. Identify areas for improvement and any advocacy and funding opportunities.